



Business Insurance Policy



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CERTIFICATE OF INSURANCE

effected through **AXIS UNDERWRITING SERVICES Pty Ltd ('Axis')**

This Certificate of Insurance confirms that in return for payment of the Premium shown in the Schedule, Certain Underwriters at Lloyd's and HDI Global Specialty SE – Australia ('HDI') (ABN: 55 490 279 016) ('the Insurers') have agreed to Indemnify the Insured, in accordance with the wording attached to the Certificate.

In accepting this insurance, the Insurers have relied on the information and statements that you have provided on the Proposal Form. You should read this Certificate, Schedule and policy wording carefully and if it is not correct contact Axis. It is an important document and You should keep it in a safe place with all other papers relating to this insurance.

SEVERAL LIABILITY CLAUSE

The liability of an insurer under this contract is several and not joint with other insurers party to this contract.

An insurer is liable only for the proportion of liability it has underwritten. An insurer is not jointly liable for the proportion of liability underwritten by any other insurer. Nor is an insurer otherwise responsible for any liability of any other insurer that may underwrite this contract.

The proportion of liability under this contract underwritten by an insurer (or, in the case of a Lloyd's syndicate, the total of the proportions underwritten by all the members of the syndicate taken together) is shown in this contract.

In the case of a Lloyd's syndicate, each member of the syndicate (rather than the syndicate itself) is an insurer. Each member has underwritten a proportion of the total shown for the syndicate (that total itself being the total of the proportions underwritten by all the members of the syndicate taken together). The liability of each member of the syndicate is several and not joint with other members. A member is liable only for that member's proportion. A member is not jointly liable for any other member's proportion. Nor is any member otherwise responsible for any liability of any other insurer that may underwrite this contract.

You or Your representative can obtain further details of the syndicate numbers and the proportions of this insurance for which each of the Underwriters at Lloyd's or HDI is liable by requesting them from Axis.

Although reference is made at various points in this clause to "this contract" in the singular, where the circumstances so require this should be read as a reference to contracts in the plural.

GENERAL INSURANCE CODE OF PRACTICE

This Certificate is Insurance Council of Australia's General Insurance Code of Practice compliant, apart from any claims adjusted outside Australia. The Insurers proudly support the General Insurance Code of Practice. The purpose of the Code is to raise standards and service in the general insurance industry.

DISPUTE RESOLUTION PROCESS

Any enquiry or complaint relating to this insurance should be referred to Axis in the first instance.

If Axis require additional information, Axis will contact You to discuss. If Your complaint is not immediately resolved Axis will respond within fifteen (15) business days of receipt of Your complaint or agree a reasonable appropriate timeframe to respond.

If this does not resolve the matter or You are not satisfied with the way a complaint has been dealt with, You should write to:

Lloyd's Underwriters' General Representative in Australia

Level 9, 1 O'Connell Street, Sydney, NSW 2000

Telephone: (02) 8298 0700

Facsimile: (02) 8298 0788

who will respond to Your complaint within fifteen (15) business days, unless an alternative timetable has been agreed with You.

If We are unable to resolve Your complaint within forty-five (45) business days of the date We first received Your complaint or if Your complaint has not been resolved to Your satisfaction, You can lodge Your complaint with the Australian Financial Complaints Authority ('AFCA') depending on eligibility related to Your Policy. AFCA provides fair and independent financial services complaint resolution that is free to consumers and small businesses. You can contact AFCA by:

Website: www.afca.org.au

Email: info@afca.org.au

Telephone: 1800 931 678 (free call)

In Writing: Australian Financial Complaints Authority,
GPO Box 3, Melbourne VIC 3001

Business Insurance

SERVICE OF SUIT

The Insurers accepting this insurance agree that;

- (i) if a dispute arises under this insurance it will be subject to Australian law and practice and the Insurers will submit to the jurisdiction of any competent court in the Commonwealth of Australia;
- (ii) any summons notice or process to be served upon the Insurers may be served upon:

Lloyd's Underwriters' General Representative in Australia

Level 9, 1 O'Connell Street
Sydney NSW 2000, Australia

who has authority to accept service and to appear on our behalf;

- (iii) if a suit is instituted against any of the Insurers all Insurers participating in this insurance will abide by the final decision of such Court or any competent Appellate Court.

In the event of a claim arising under this insurance IMMEDIATE NOTICE should be given to Axis.

The Certificate is issued by Axis in accordance with the authority granted to them by the Insurers under the Agreement(s) referred to in the Certificate.

DUTY OF DISCLOSURE

Before You enter into a contract of general insurance with Us, You have a duty to disclose to Us every matter that You know, or could reasonably be expected to know, is relevant to Our decision whether to accept the risk of the insurance and, if so, on what terms. You have this duty until we agree to insure You. You have the same duty to disclose those matters to Us before You renew, extend, vary or reinstate a contract of general insurance. This duty of disclosure applies until the contract is entered into (or renewed, extended, varied or reinstated as applicable).

Your duty however does not require disclosure of any matter:

- that diminishes the risk to be undertaken by Us; or
- that is of common knowledge; or
- that We know or, in the ordinary course of Our business as an insurer, ought to know; or
- as to which compliance with Your duty is waived by Us.

NON-DISCLOSURE

If You fail to comply with Your duty of disclosure, We may be entitled to reduce Our liability under the contract in respect of a claim, refuse to pay a claim, or cancel the contract.

If Your non-disclosure is fraudulent, We may also have the option of avoiding the contract from its beginning.

PRIVACY

We are committed to complying with privacy laws and protecting Your personal information. By purchasing this product, You agree to:

- the collection, use and disclosure of Your personal information to evaluate, effect, manage and administer Your insurance Cover, financial service or product provided to You by Us, any related company, or in conjunction with Us. This applies to personal information provided previously, currently and in the future;
- the collection, use and disclosure of Your personal information to inform You of other products and services offered by Us, Our related entities or Your representative;
- the use and disclosure of Your personal information to test and improve upon the systems used to manage Your Policy;
- the collection from, and/or disclosure of, Your personal information to a third party which may include Your employer and Our service providers (including but not limited to other insurers, medical practitioners, lawyers, claims consultants, loss assessors and investigators), where this is relevant for the administration of Your policy or a claim under this Policy;
- the disclosure of Your personal information to overseas recipients, where relevant, such as some of Our reinsurers; and
- the disclosure of Your personal information to a person, regulatory bodies or other entities if We are required or permitted to do so by law. If You do not provide the requested personal information We may not be able to evaluate, effect, manage or administer Your Policy and You may also be in breach of Your duty of disclosure.

We will ensure that Your personal information is accurate, up to-date and complete. You may access personal information We hold about You by contacting Us

INTRODUCTION

This Business Insurance Policy consists of this policy wording, a Certificate of Insurance and a **Schedule**. The **Schedule** will show **You** what:

1. Sections or parts of Sections are in force.
2. Amounts of cover **You** have
3. Optional Extensions **You** have chosen.
4. **Excesses We** have imposed.
5. Special terms, if any, have been imposed.

It is important that the Policy, Certificate of Insurance and the **Schedule** are read together. Please read them to make sure that they give **You** the protection that You want.

IF THINGS CHANGE

After **We** have agreed to cover **You** and while **You** are covered **You** must tell **Us** of all changes in the:

1. Use of **Buildings** covered by this Policy;
2. Use of a building that contains property covered by this Policy;
3. Condition of property covered by this Policy;
4. Process or procedures that **You** use;
5. Products that **You** sell or supply;

That may increase the chances of a claim.

COOLING-OFF PERIOD

We will refund the entire premium paid for cover under this insurance policy if **You** cancel the policy within 21 days of its commencement. To do this, **You** must advise **Us** in writing and return the **Schedule** to Axis Underwriting Services Pty Ltd. **You** will not receive a refund if **You** have made a claim under the insurance policy.

Even after this cooling off period ends **You** still have cancellation rights. Further details about these rights can be obtained in the 'Cancellation' section.

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EXCESS

Claims under this Policy may be subject to an **Excess**. They are shown in the **Schedule**.

IF YOU REDUCE OUR RIGHTS

We will not pay that part of a claim where **You** have agreed to limit or exclude **Your** rights to recover **Your** loss from another party.

PROVING YOUR LOSS

If **You** make a claim **We** will ask **You** to justify the amount claimed. **We** suggest that **You** keep all bills and receipts to make this task easy.

THIRD PARTY INTERESTS

You must inform **Us** of the interest of all third parties (eg financiers, lessors) to be covered by this insurance. **We** will protect their interests only if **You** have informed **Us** of them and **We** have noted them in the **Schedule**.

WORKERS' COMPENSATION

This policy does not provide cover required by Workers' or Accident Compensation laws.

GOODS AND SERVICE TAX (GST)

This policy is subject to Goods and Services Tax:

1. by **You** in relation to premium
2. by **Us** in relation to claims depending on the type of claim.

AUSTRALIA TERRORISM INSURANCE ACT 2003 NOTICE

The Underwriters have treated this insurance (or part of it) as an Insurance to which the Australia Terrorism Insurance Act 2003 (ATIA) applies.

ATIA and the supporting regulations made under the Act deem cover into certain policies and provide that the Terrorism exclusion to which this Insurance is subject shall not apply to any "eligible terrorism loss" as defined in ATIA.

Any coverage established by ATIA is only in respect of any "eligible terrorism loss" resulting from a "terrorist act" which is a "declared terrorist incident" as defined in ATIA. The Terrorism exclusion to which this Insurance is subject applies in full force and effect to any other loss and any act or event that is not a "declared terrorist incident".

All other terms, conditions, insured coverage and exclusions of this Insurance including applicable limits and deductibles remain unchanged.

If any or all of the Underwriters have reinsured this Insurance with the Australian Reinsurance Pool Corporation, then any such Underwriters will not be liable for any amounts for which they are not responsible under the terms of ATIA due to the application of a "reduction percentage" as defined in ATIA which results in a cap on the Underwriter's liability for payment for "eligible terrorism losses".

AGREEMENT TO COVER YOU

We agree to give **You** the cover that is shown in this Policy and the **Schedule**:

1. For the period that is shown in the **Schedule**.
2. For each Section or Part of a Section or Option that is shown as being operative in the **Schedule**.
3. For each Optional Extension that is shown as being operative in the **Schedule**.
4. When an event causing a claim takes place during the period of cover for which **You** have paid or agreed to pay the Premium.

DEFINITIONS

POLICY DEFINITIONS

In this Policy, Certificate of Insurance and in the **Schedule** some words and phrases have been given specific meanings:

1. All Other Property means:

Property that **You** own, that is in **Your** care or that for which **You** are legally responsible. It does not mean any:

- (a) Business book, document, record, plan or **Electronic Data** except for the material on which they are written or stored. **We** do cover unused stationery.
- (b) Jewellery, fur, precious metal or stone.
- (c) Living creature.
- (d) **Money**, cheque, postal note, Money order, stamp, credit card voucher or negotiable instrument.
- (e) Registered motor vehicle motorcycle motor scooter trailer and any accessory to such items.
- (f) Property that is described under **Buildings** or **Stock** other than signs.
- (g) Property of any one Employee that is in excess of \$2,000 in total.
- (h) Structure other than any fixture, fitting or fixed appliance if:
 - (i) **You** own the unit (and that unit is part of a Strata or Group Title) containing the items and the insurance of those items is not the duty of the Body Corporate.
 - (ii) You are a tenant and the items belong to **You**.
- (i) Thing that flies or hovers and any accessory to such a thing.
- (j) Watercraft and any accessory to a watercraft.
- (k) **Your** property that is not used for nor connected to **Your** business.

2. Buildings mean: All buildings plus:

- (a) Covered ways.
- (b) Exterior blinds, awnings, light fittings, signs and tanks.
- (c) Landlord's fixtures and fittings.
- (d) Overhead transmission lines and their supports that are within 100 metres of an insured building.
- (e) Roads and paths that are within 50 metres of an insured building.
- (f) Walls, gates, fences but not hedges.
- (g) Underground pipes and cables.

3. Burglary means:

Theft that is accompanied by violence to a person or following violent and forceful entry into or exit from a building.

4. Computer Virus means:

A set of corrupting harmful or otherwise unauthorised instructions or code including a set of maliciously introduced unauthorised instructions or code, programmatic or otherwise, that propagate themselves through a computer system or network of whatsoever nature. **Computer Virus** includes but is not limited to 'Trojan Horses', 'worms' and 'time or logic bombs'.

5. Electronic Data means:

Facts, concepts and information converted to a form useable for communications, interpretation or processing by electronic and electromechanical data processing or electronically controlled equipment and includes programmes, software and other coded instructions for the processing and manipulation of such equipment.

6. Excess means:

The amount that is shown in the **Schedule** that **We** will not pay on a claim's settlement. If more than one claim arises out of the same event **We** will only apply the largest **Excess**.

7. Flood means:

The inundation of normally dry land by water escaping or being released from the normal confines of a:

- 1. Canal;
- 2. Dam;
- 3. Natural water course or lake (whether or not altered or modified); or
- 4. Reservoir

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8. Income means:

The **Money** that **You** receive for:

- (a) Goods that **You** have sold less the cost to **You** of those goods or the materials that **You** bought to make them.
- (b) Rents including outgoings.
- (c) Services that **You** have supplied.

9. Indemnity Period means:

The period that starts when the loss or damage occurs and it continues for the period that is shown in the **Schedule**.

10. Location means:

The address of the items that are covered by this Policy. This address is shown in the **Schedule**.

11. Money means:

Cash, cheques, postal notes, Money orders, stamps, franking machine credits and credit card vouchers for which **You** are legally responsible.

12. Schedule means:

The Insurance **Schedule** attaching to **Your** policy that shows **You** what:

- (a) Sections or Parts of Sections are in force.
- (b) Amounts of cover **You** have
- (c) Optional Extensions **You** have chosen.
- (d) **Excesses We** have imposed.
- (e) If special terms have been imposed.

13. Stock means:

- (a) **Stock** and materials of trade that **You** own or for which **You** are legally responsible.
- (b) Customers' goods for which **You** are legally responsible.

14. Sum Insured means:

An amount that is shown in the **Schedule**. This amount is the most **We** will pay in any one period of cover for:

- (a) Any one claim.
- (b) All claims unless the amount has been reinstated.

The **Sum Insured** under Section 2 Part A is for 12 months **Income** when the **Indemnity Period** is 12 months or less. When the **Indemnity Period** is more than 12 months the **Sum Insured** is the Income for the **Indemnity Period**.

15. Terrorism means:

An act, including but not limited to the use of force or violence and/or the threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organisation(s) or government(s), committed for political, religious, ideological or similar purposes including the intention to influence any government and/or to put the public, or any section of the public, in fear.

16. We, Us, Ours means:

The Underwriters shown in the **Schedule**.

17. You, Your, Yours means:

Each person or legal entity that is shown in the **Schedule** as the Insured.

GENERAL CONDITIONS

1. Cancellation

You may cancel this Policy at any time. **Your** request must be in writing. If **You** do not specify the date of cancellation, it will be effective on the day that **We** receive **Your** request. **We** will refund the premium for the unexpired period of cover less **Our** cancellation charge, equal to 10% of the annual premium. **We** may only cancel this Policy according to The Insurance Contracts Act 1984, when **We** will refund the premium for the unexpired period of cover.

Once **We** have paid a total loss claim for an item, cover stops for that item. In such case there will be no refund of premium for that item. This is because **We** will have met **Our** obligation under the contract by paying **Your** claim. This applies even if **We** can make a recovery from another party.

2. Care

General

You must:

- (a) Take all reasonable care
- (b) Comply with all laws and regulations, bylaws and ordinances.
- (c) Make sure that all alarms, locks, bolts and bars are:
 - (i) Kept in good working order.
 - (i) Activated when the premises are left unattended.
- (d) Make sure that any automatic fire sprinkler system is fully maintained and always active.
- (e) Maintain the **Buildings** and **All Other Property** in good condition.

Cooking

If **You** cook commercially at the **Location** there must be:

- (a) At least one fully charged 7 litre wet chemical or a 4.5 kilogram dry powder fire extinguisher in the kitchen at the **Location**.
- (b) A fire blanket in the kitchen at the **Location**.
- (c) An effective extraction system of which the:
 - (i) Filters must be thoroughly cleaned at least once every two weeks;
 - (ii) Flue must be thoroughly cleaned at least once every six months by professional cleaners.

Welding and Cutting

If **You** use welding or cutting equipment, blow lamps or torches or hot air guns **You** must comply with the Australian Standard AS 1674.1-1997. This standard covers safety in welding and allied processes.

If **You** don't comply with these Care Conditions **We** may reduce the amount **We** pay for a claim. This may mean **We** would pay **You** nothing.

3. If Things Change

After **We** have agreed to cover **You** and while **You** are covered **You** must tell **Us** of all changes in the:

- (a) Use of **Buildings** covered by this Policy;
 - (b) Use of building that contains property covered by this Policy;
 - (c) Condition of property covered by this Policy;
 - (d) Processes or procedures that **You** use;
 - (e) Products that **You** sell or supply;
- that may increase the chances of a claim.

4. Insured Interest

No interest in this Policy can be transferred unless **We** give **Our** written consent.

5. No Variation or Waiver

Unless **We** agree in writing to the contrary:

- (a) The terms in this Policy will bind all parties.
- (b) **We** will not give up any of **Our** rights.

6. Other Insurance

When there is a claim **You** must tell **Us** if there is any other insurance policy that may give full or partial cover for the event claimed.

7. Reinstatement of the Sums Insured

(a) Section 1; Section 2; Section 4; Section 6:

We will reinstate the **Sum Insured** when the lost or damaged property is repaired or replaced provided that:

- (i) **You** pay any additional premium that **We** may need for the reinstatement.
- (i) The Section of the Policy under which the claim was paid is still current.

(b) Section 4:

Subject to (a) above **We** will make one automatic reinstatement of the **Sum Insured**. Further reinstatements will be at **Our** discretion.

8. Underinsurance

(a) Section 1

Your claim will be reduced if the **Sum Insured** is less than 80% of the insured property's value and that claim is for more than 5% of the **Sum Insured**. **We** will only pay that proportion of **Your** claim that the **Sum Insured** bears to 80% of the insured property's value at the start of the period of cover. The claim will still be subject to any **Excess** that may apply.

(b) Section 2 Part A

Your claim will be reduced if the Sum Insured on Income is less than 80% of the annual **Income**. **We** will only pay that proportion of **Your** claim that the **Sum Insured** bears to 80% of the annual **Income** (or its proportionately increased multiple where the **Indemnity Period** exceeds 12 months). The claim will still be subject to any **Excess** that may apply.

MAKING A CLAIM

1. If **You** become aware of an event that may lead to a claim, **You** must at **Your** expense:

- (a) Tell **Us** about it as soon as possible
- (b) Within the next 30 days give **Us** full written details of the event. This must include all proofs for which **We** may ask.
- (c) Tell the Police as soon as possible if **You** think the claim was due to a crime.
- (d) Take all reasonable steps to stop further loss, damage or loss of use of property.
- (e) Give **Us** all the help that **We** need to assess, investigate or settle a claim or make a recovery.

2. Control of Claims

We will control all claims.

(a) Unless **We** agree in writing **You** must not:

- (i) Incur any costs in making good any damage. **You** may make temporary repairs to **Your** property to prevent further loss or damage.
- (ii) Abandon any property.

(b) **We** will be entitled to:

- (i) Enter the premises where the loss or damage has taken place. Take and keep the property for which **You** have made a claim. Deal with the salvage.
- (ii) Take legal action at **Our** expense in **Your** name. Conduct, control or compromise any such action. If **We** make a recovery **You** are only entitled to the amount that exceeds the amount **We** have paid or admitted and **Our** costs.

WHAT IS NOT COVERED

WHAT IS NOT COVERED – These apply to all Sections of the Policy.

1. Any claim that is caused or is contributed to by:-
 - (a) Criminal malicious or wilful acts by **You** or with **Your** connivance.
 - (b) Confiscation, nationalisation, requisition or destruction of or damage to any property by any Government, Public or local authority.
 - (c) Ionising radiations or contamination by radioactivity from any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel or from the radioactive, toxic, explosive or other hazardous properties of any explosive nuclear assembly or nuclear component thereof.
 - (d) War, invasion, acts of foreign enemies, hostilities or warlike operations (whether war be declared or not), civil war, rebellion, revolution, insurrection, civil commotion assuming the proportions of or amounting to an uprising, military or usurped power.
 - (e) Any act of **Terrorism**.
We also do not cover any loss, damage, cost or expense of whatsoever nature directly or indirectly caused by, resulting from or in connection with any action taken in controlling, preventing, suppressing or in any way relating to (d) and/or (e) above.
 If **We** allege that by reason of (d) and/or (e) above, any loss, damage, cost or expense is not covered the burden of proving the contrary shall be with **You**.
2. Consequential loss except that which is given under Section 2 of this Policy.
3. That part of a claim where **You** have by agreement limited or excluded **Your** rights to recover **Your** loss from any person or entity.
4. Any loss, damage, cost, claim or expense of any kind whether preventative, remedial or otherwise that arises out of or results directly, indirectly, proximately or remotely from;
 - (i) The use or misuse of the Internet or similar facility;
 - (ii) Any electronic transmission of data or other information;
 - (iii) Any **Computer Virus** or similar problem;
 - (iv) The use or misuse of any Internet address, Website or similar facility;
 - (v) Any data or other information posted on a Website or similar facility;
 - (vi) Any loss, damage, destruction, distortion, erasure, corruption or alteration of **Electronic Data** or damage to any computer system, including but not limited to hardware or software;
 - (vii) The functioning or malfunctioning of the Internet or similar facility or of any Internet address, Website or similar facility;
 However if You establish that the proximate cause of the loss, damage or cost was fire or explosion, We cover those perils under Section 1.
5. Any loss, damage, cost, claim or expense, whether preventative, remedial or otherwise, directly or indirectly arising out of or relating to:
 - (a) the calculation, comparison, differentiation, sequencing or processing of data involving the date change in the year 2000, or any other date change, including leap year calculations, by any computer system, hardware, programme or software and/or any microchip, integrated circuit or similar device in computer equipment or non-computer equipment, whether **Your** property or not; or
 - (b) any change, alteration, or modification involving the date change to the year 2000, or any other date change, including leap year calculations, to any such computer system, hardware, programme or software and/or any microchip, integrated circuit or similar device in computer equipment or non-computer equipment, whether **Your** property or not.
We do not cover these things regardless of any other cause or event that contributes concurrently or in any sequence to the loss, damage, cost, claim or expense.
6. Any loss, damage, claim, cost, expense, or other sum directly or indirectly arising out of or relating to mould, mildew, fungus, spores or other micro-organism of any type, nature or description, including but not limited to any substance whose presence poses an actual or potential threat to human health.
We do not cover these things regardless of whether there is (a) any physical loss or damage to **Your** property; (b) any insured peril or cause, whether or not contributing concurrently or in any sequence; (c) any loss of use, occupancy, or functionality; or (4) any action required, including but not limited to repair, replacement, removal, cleanup, abatement, disposal, relocation or steps taken to address medical or legal concerns.
7. Any loss, damage, cost or expense of whatsoever nature directly or indirectly caused by, resulting from or in connection with the actual or threatened malicious use of pathogenic or poisonous biological or chemical materials regardless of any other cause or event contributing concurrently or in any other sequence thereto.
8. **Sanction Limitation and Exclusion Clause**
 No (re)insurer shall be deemed to provide cover and no (re)insurer shall be liable to pay any claim or provide any benefit hereunder to the extent that the provision of such cover, payment of such claim or provision of such benefit would expose that (re)insurer to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of the European Union, United Kingdom or United States of America.

9. Property Cyber and Data Exclusion (Lloyd's Endorsement NMA 5401)

1. Notwithstanding any provision to the contrary within this Policy or any endorsement thereto this Policy excludes any:
 - 1.1 Cyber Loss;
 - 1.2 loss, damage, liability, claim, cost, expense of whatsoever nature directly or indirectly caused by, contributed to by, resulting from, arising out of or in connection with any loss of use, reduction in functionality, repair, replacement, restoration or reproduction of any Data, including any amount pertaining to the value of such Data;
regardless of any other cause or event contributing concurrently or in any other sequence thereto.
2. In the event any portion of this endorsement is found to be invalid or unenforceable, the remainder shall remain in full force and effect.
3. This endorsement supersedes and, if in conflict with any other wording in the Policy or any endorsement thereto having a bearing on Cyber Loss or Data, replaces that wording.

Definitions

4. Cyber Loss means any loss, damage, liability, claim, cost or expense of whatsoever nature directly or indirectly caused by, contributed to by, resulting from, arising out of or in connection with any Cyber Act or Cyber Incident including, but not limited to, any action taken in controlling, preventing, suppressing or remediating any Cyber Act or Cyber Incident.
5. Cyber Act means an unauthorised, malicious or criminal act or series of related unauthorised, malicious or criminal acts, regardless of time and place, or the threat or hoax thereof involving access to, processing of, use of or operation of any Computer System.
6. Cyber Incident means:
 - 6.1 any error or omission or series of related errors or omissions involving access to, processing of, use of or operation of any Computer System; or
 - 6.2 any partial or total unavailability or failure or series of related partial or total unavailability or failures to access, process, use or operate any Computer System.
7. Computer System means:
 - 7.1 any computer, hardware, software, communications system, electronic device (including, but not limited to, smart phone, laptop, tablet, wearable device), server, cloud or microcontroller including any similar system or any configuration of the aforementioned and including any associated input, output, data storage device, networking equipment or back up facility,
owned or operated by the Insured or any other party.
8. Data means information, facts, concepts, code or any other information of any kind that is recorded or transmitted in a form to be used, accessed, processed, transmitted or stored by a Computer System.

10. Communicable Disease Exclusion (Lloyd's Endorsement LMA 5393)

1. This policy, subject to all applicable terms, conditions and exclusions, covers losses attributable to direct physical loss or physical damage occurring during the period of insurance. Consequently and notwithstanding any other provision of this policy to the contrary, this policy does not insure any loss, damage, claim, cost, expense or other sum, directly or indirectly arising out of, attributable to, or occurring concurrently or in any sequence with a Communicable Disease or the fear or threat (whether actual or perceived) of a Communicable Disease.
2. For the purposes of this endorsement, loss, damage, claim, cost, expense or other sum, includes, but is not limited to, any cost to clean-up, detoxify, remove, monitor or test:
 - 2.1. for a Communicable Disease, or
 - 2.2. any property insured hereunder that is affected by such Communicable Disease.
3. As used herein, a Communicable Disease means any disease which can be transmitted by means of any substance or agent from any organism to another organism where:
 - 3.1. the substance or agent includes, but is not limited to, a virus, bacterium, parasite or other organism or any variation thereof, whether deemed living or not, and
 - 3.2. the method of transmission, whether direct or indirect, includes but is not limited to, airborne transmission, bodily fluid transmission, transmission from or to any surface or object, solid, liquid or gas or between organisms, and
 - 3.3. the disease, substance or agent can cause or threaten damage to human health or human welfare or can cause or threaten damage to, deterioration of, loss of value of, marketability of or loss of use of property insured hereunder.
4. This endorsement applies to all coverage extensions, additional coverages, exceptions to any exclusion and other coverage grant(s).

All other terms, conditions and exclusions of the policy remain the same.

SECTION 1 – FIRE & PERILS

WHAT IS COVERED

Your Buildings, Stock and All Other Property that are at the **Location**. They are covered against accidental damage that is caused by:

1. Fire, lightning, explosion, earthquake or volcanic eruption.
2. Impact by any:
 - (a) Aerial.
 - (b) Animal that is not kept at the **Location**.
 - (c) Mast.
 - (d) Thing that flies or hovers or anything that falls from such a thing.
 - (e) Tree.
 - (f) Vehicle.
3. A malicious act but not loss or damage to fixed glass or signs.
4. Riot, civil commotion or a labour disturbance.
5. Storm but not loss or damage:
 - (a) To fences and gates.
 - (b) That can be attributed to erosion, **Flood**, land movement, the sea or a tidal wave.
6. Water from an automatic fire sprinkler system. **We** will also pay for the Fire Brigade to turn off the water.
7. Water or oil system overflow or failure. This does not cover repairs to or replacement of the system.

WHAT IS NOT COVERED

1. Fusion damage to electric motors. Damage that is caused by fire started by fusion is covered.
2. Loss or damage that is caused by:
 - (a) Latent, structural or inherent defect.
 - (b) Seepage of water from outside the **Buildings**.
 - (c) Theft or a malicious act that is committed by a tenant.
 - (d) Failure to maintain **Buildings** or **All Other Property** in good condition.
3. Loss of or damage to **Stock** and **All Other Property** that are:
 - (a) In the open;
 - (b) In a glasshouse;
 - (c) In a structure that is not fully enclosed by walls and roof;
 - (d) Under a shade cloth;

Unless the loss or damage is caused by fire, lightning, explosion, earthquake, or volcanic eruption.
4. Loss or damage if the **Buildings** at the **Location** are unoccupied for more than 30 consecutive days unless **We** have agreed in writing to a longer period.
5. Loss of or damage to a boiler or pressure vessel (and their contents) if it is due to their own explosion or collapse. Other loss or damage that is due to the explosion is covered.

HOW CLAIMS ARE SETTLED

We will at **Our** option either:

1. Repair or replace **Your Buildings, Stock** or **All Other Property**, or
2. Make a cash payment.

The method of deciding the value will be for:

1. Buildings

- (a) What it would cost **You** now to build **Your Buildings** in their original style and materials.

We will also pay the cost of:

- (i) Professional fees, demolition, removing debris, shoring or propping up that are incurred in rebuilding or repairing the damage; and
- (ii) Complying with current building and planning regulations but **We** will not pay for that work for which **You** received a compliance notice before the loss or damage took place.

Provided **Our** costs are not increased **You** may:

- (i) Use different materials.
- (ii) Rebuild at another site or in a different style if **Your Buildings** are destroyed.

Business Insurance

We will not pay for replacing undamaged property because of current building and planning regulations unless the reinstatement cost of the damaged portion is at least 50% of the reinstatement cost for the whole building.

If **Your Location** is subject to a Reduced Floor Space Ratio Rebuilding Regulation, **We** will pay **You** the difference between the incurred cost of rebuilding and that which would have been incurred had **Your Location** not been subject to this regulation. This payment will be made when **We** receive details of such costs and confirmation that **Your Buildings** have been rebuilt in writing from a Registered Architect.

We will not pay more than the cost of repairing or rebuilding **Your Buildings** less due allowance for depreciation and wear if:

- (i) **You** do not wish to repair or rebuild **Your Building**, or
 - (ii) The repair or rebuilding is not carried out in a reasonable time.
- (b) If the **Schedule** shows **Your Buildings** are covered for current value, **We** will not pay more than:
- (i) The cost of repairing or rebuilding **Your Buildings** less due allowance for depreciation and wear;
 - (ii) The cost of professional fees, demolition, removing debris, shoring or propping up that are incurred in rebuilding or repairing the damage.

2. Stock

The cost of:

- (a) Replacing **Your Stock** less due allowance for depreciation.
- (b) Removing debris that is needed to replace **Your Stock**.

3. All Other Property

The cost of:

- (a) Repairing or replacing **All Other Property** without deduction for depreciation or wear.
- (b) Professional fees, demolition and removal of debris that are needed to replace the property or repair the damage.

4. The most We will pay

We will not pay more than:

- (a) \$2,000 for a curio or work of art. **We** will not apply this limit to those items that are listed in the **Schedule**.
- (b) The **Sum Insured** shown in the **Schedule**.

5. Excess

All claims will be subject to an **Excess** as shown on the Schedule. If the loss or damage is a result of earthquake, subterranean fire or volcanic eruption and it occurs during any period of 48 consecutive hours, **You** will pay the lesser of the following:

- (a) the first \$20,000 of the loss or damage or
- (b) 1% of the total **Sum Insured** shown in the **Schedule** for this Section.

ADDITIONAL BENEFITS

1. Branded Stock

We will not dispose of the salvage of branded **Stock** without **Your** consent.

2. Designation of Property

To decide under which item the property insured is covered **We** will accept the classification that **You** have used in **Your** books of account.

3. Exploratory Costs

We will pay for the cost of finding the source of a leak in a fixed water system that has caused damage covered by this Section. **We** will not pay for the repair to or replacement of the system. The cost must be reasonably incurred. **We** will not pay more than \$5,000 under this benefit.

4. Fire Extinguishment

We will pay for the cost of putting out a fire at or near the **Location**. The cost must be reasonably incurred.

5. Landscaping

We will cover landscaping including plants, shrubs and trees at the **Location** if **Your Buildings** are covered by this Section. They are covered against loss or damage caused by fire, lightning, explosion, earthquake, volcanic eruption or impact. **We** will not pay more than \$5,000 under this benefit.

6. Seasonal Increase of Stock

The **Sum Insured** on **Your Stock** will be increased:

- (a) By 30% for the 8 weeks before Christmas Day.
- (b) By 15% for the 4 weeks before Good Friday.
- (c) By 10% for the 4 weeks before Mother's, Father's and St. Valentine's days.

7. Temporary Removal of Plant

We will cover **Your** plant and equipment that forms part of **Your Buildings** or **All Other Property** if they are insured by this Section when they are:

- (a) At other premises in Australia for repairs or maintenance to them. They are covered against loss or damage caused by those perils shown in this Section. This cover is limited to a period of 90 days.
- (b) In transit to and from such premises against loss or damage that is caused by fire, lightning, explosion, earthquake, volcanic eruption. **We** will not pay more than \$20,000 under this benefit.

8. Temporary Removal of Stock

We will cover **Your Stock** if it is insured by this Section when it is temporarily removed to other premises in Australia. It is covered against loss or damage caused by fire, lightning, explosion, earthquake or volcanic eruption. The period of removal must not exceed 90 days. **We** will not pay more than \$10,000 under this benefit.

9. Transit of Stock

We will cover **Your Stock** if it is insured by this Section when it is in transit in Australia. The cover will be limited to loss or damage caused by fire, lightning, explosion, earthquake or volcanic eruption **We** will not pay more than \$3,000 under this benefit.

SECTION 2 – PROFITS

WHAT IS COVERED

Part A Loss of Income

Loss of **Income**. The loss must result from an interruption to **Your** business. The interruption must be caused by damage that is covered by Section 1 of this Policy. **We** must have agreed to pay a claim for that damage or would have except for the application of an **Excess**.

Part B Claim Preparation Costs

Those costs that are needed to prepare claims under Sections 1 and 2 of this Policy.

Part C Records

Your lost or damaged business records. The loss of records must result from damage that is covered by Section 1 of this Policy. **We** must have agreed to pay a claim for that damage or would have except for the application of an **Excess**.

Part D Extra Costs

Those extra costs that are needed for the sole purpose of keeping **Your** business running normally after an interruption. The interruption must result from damage that is covered by Section 1 of this Policy. **We** must have agreed to pay a claim for that damage or would have except for the application of an **Excess**.

Part E Debts

Debts owed to **You** by **Your** customers that **You** cannot collect due to damage that is covered by Section 1 of this Policy. **We** must have agreed to pay a claim for that damage or would have except for the application of an **Excess**.

WHAT IS NOT COVERED

Part A

Loss of **Income** if **You** decide to stop **Your** business or if **You** decide not to restart it after an interruption.

HOW CLAIMS ARE SETTLED

Part A

1. **We** will pay **You** for **Your** loss of **Income**. The loss will be calculated by comparing the **Income** that **You** earn in the **Indemnity Period** with the **Income** that **You** earned during the corresponding period in the 12 months immediately before the interruption occurred.
Adjustments will be made:
 - (a) When the **Indemnity Period** exceeds 12 months.
 - (b) For business fluctuations.
 - (c) For savings resulting from the interruption.
2. **We** will pay for those extra costs that will minimise any loss of **Income** provided they do not exceed the savings made.

Part B

We will pay for those reasonable costs that **You** have incurred in providing the claim details that **We** need.

Part C

We will pay **You** for the reasonable cost of restoring **Your** records.

Part D

We will pay **You** for those extra reasonable costs that are needed to keep **Your** business running normally. **We** will only pay for such costs if they are incurred during the Indemnity Period.

Part E

We will pay **You** the value of debts owed to **You** by **Your** customers. Adjustments will be made for:

- (a) Items that are not processed.
- (b) Bad debts.

ADDITIONAL BENEFITS

1. Accumulated Stock

A fair allowance will be made if **Your** loss of Income is reduced due to accumulated **Stock**.

2. Burglary

We will pay for loss of **Income** as covered by this Section that is caused by **Burglary**. **We** must have agreed to pay a claim for that **Burglary** under Section 4 or would have except for the application of an **Excess**.

We will not pay:

- (a) More than 10% of the **Sum Insured** under this Section.
- (b) For the first 7 days of the interruption.

3. Customers' and Suppliers' Premises

Loss of **Income** as covered by this Section that results from an interruption at **Your** customers' or suppliers' premises in Australia. The interruption must be caused by damage that takes place at those premises and that would have been covered by Section 1 of this Policy. **We** will not pay more than 20% of the **Sum Insured** under this Section.

4. Essential Services

Loss of **Income** as covered by this Section that results from the failure of the electricity, gas or water supply, or telecommunication services to the **Location**. The failure must be caused by damage to the land based property of the supplier within Australia.

5. Food Poisoning, Infectious Disease, Suicide

Loss of **Income** as covered by this Section that is caused by food poisoning, infectious disease or suicide. They must occur at the **Location**. **We** will not pay for:

(a) The first 7 days of the interruption.

(b) Any claim if it arises directly or indirectly as a result of an infectious disease excluded under What Is Not Covered 10.

6. Prevention of Access

Loss of **Income** as covered by this Section that results from obstruction of access to the **Location**. The obstruction must be caused by damage that would have been covered by Section 1 of this Policy. **We** will not pay more than 20% of the **Sum Insured** under this Section.

SECTION 3 – ACCIDENTAL DAMAGE

WHAT IS COVERED

Your Buildings, Stock and All Other Property that are at the **Location**. They are covered against accidental damage.

WHAT IS NOT COVERED

1. Loss or damage caused by any event specified in Sections 1, 4, 5, 6 or by any event or circumstance excluded by those Sections.
2. Loss or damage that is caused by:
 - (a) Latent, structural or inherent defect.
 - (b) Seepage of water from outside the **Buildings**.
 - (c) Theft or a malicious act that is committed by a tenant.
3. Loss of or damage to **Stock** and **All Other Property** that are:
 - (a) In the open;
 - (b) In a glasshouse;
 - (c) In a structure that is not fully enclosed by walls and roof;
 - (d) Under a shade cloth.
4. Loss or damage if the **Buildings** at the **Location** are unoccupied for more than 30 consecutive days unless **We** have agreed in writing to a longer period.
5. Loss of or damage to a boiler or pressure vessel (and their contents) if it is due to their own explosion or collapse.
6. Loss of or damage to property that is caused by:
 - (a) Alteration.
 - (b) Cleaning.
 - (c) Repairing.
 - (d) Restoring.
 - (e) A process to which it has been subjected.
7. Loss that is unexplained or is only discovered when an inventory is taken.
8. Breakage of glass in windows, doors and fixed mirrors.
9. Loss or death of or injury to a living creature.
10. Loss or damage that is caused by:
 - (a) Mildew, mould, rot, insects or vermin.
 - (b) Theft.
 - (c) Flood, erosion, land movement, the sea or a tidal wave.
 - (d) Tree roots.
 - (e) Wear, action of light, gradual deterioration, pollution, mechanical or electrical breakdown, fault error or omission in design.
11. Loss of or damage to property that is caused by its own use.
12. Scratching or bruising.

HOW CLAIMS ARE SETTLED

We will at **Our** option either:

1. Repair or replace **Your Buildings, Stock** or **All Other Property**, or
2. Make a cash payment.

The method of deciding the value will be for:

1. **Buildings**

We will settle Building claims in the same way as stated in SECTION 1. FIRE & PERILS. BUILDINGS – HOW CLAIMS ARE SETTLED.

2. **Stock**

The cost of:

- (a) Replacing **Your Stock** less due allowance for depreciation.
- (b) Removing debris that is needed to replace **Your Stock**.

3. **All Other Property**

The cost of:

- (a) Repairing or replacing **All Other Property** without deduction for depreciation or wear.
- (b) Professional fees, demolition and removal of debris that are needed to replace the property or repair the damage

4. **The most We will pay**

We will not pay more than:

- (a) \$2,000 for a curio or work of art. **We** will not apply this limit to those items that are listed in the **Schedule**.
- (b) The **Sum Insured** shown in the **Schedule**.

SECTION 4 – BURGLARY

WHAT IS COVERED

Your Buildings, Stock and All Other Property that are at the **Location**. They are covered against loss or damage that is caused by **Burglary**.

WHAT IS NOT COVERED

1. Loss or damage that is caused by theft that is committed by a tenant.
2. Loss of or damage to **Stock** and **All Other Property** that are:
 - (a) In the open;
 - (b) In a glasshouse;
 - (c) In a structure that is not fully enclosed by walls and roof;
 - (d) Under a shade cloth.
3. Loss or damage if the **Buildings** at the **Location** are unoccupied for more than 30 consecutive days unless **We** have agreed in writing to a longer period.

HOW CLAIMS ARE SETTLED

We will at **Our** option either:

1. Repair or replace **Your Buildings, Stock or All Other Property**, or
2. Make a cash payment.

The method of deciding the value will be for:

1. Buildings

We will settle Building claims in the same way as stated in SECTION 1. FIRE & PERILS. BUILDINGS – HOW CLAIMS ARE SETTLED.

2. Stock

The cost of:

- (a) Replacing **Your Stock** less due allowance for depreciation.
- (b) Removing debris that is needed to replace **Your Stock**.

3. All Other Property

The cost of:

- (a) Repairing or replacing **All Other Property** without deduction for depreciation or wear.
- (b) Professional fees, demolition and removal of debris that are needed to replace the property or repair the damage.

4. The most We will pay

We will not pay more than:

- (a) \$2,000 for a curio or work of art. **We** will not apply this limit to those items that are listed in the **Schedule**.
- (b) The **Sum Insured** shown in the **Schedule**.

ADDITIONAL BENEFITS

1. Damage by Burglars

We will cover **You** against damage to **Your** premises caused by a burglar if **You** are responsible for such damage under the terms of a written lease. **We** will not pay more than \$5,000 under this benefit.

2. Designation of Property

To decide under which item the property insured is covered **We** will accept the classification that **You** have used in **Your** books of account.

3. Keys and Locks

If, due to a Burglary, **Your** keys are stolen or copied, **Your** combinations for locks become known or if **You** cannot open **Your** safes or strongrooms **We** will pay the cost of:

- (a) Replacing those keys, locks and combinations.
- (b) Opening those safes and strongrooms.

We will not pay more than \$5,000 under this benefit.

4. Seasonal Increase of Stock

The **Sum Insured** on **Your Stock** will be increased:

- (a) By 30% for the 8 weeks before Christmas Day.
- (b) By 15% for the 4 weeks before Good Friday.
- (c) By 10% for the 4 weeks before Mother's, Father's and St Valentine's days.

5. Temporary Protection

We will pay for the temporary protection of **Your** property covered by this Section after a **Burglary** or an attempted **Burglary**. **You** must need such protection and the costs must be reasonable.

OPTIONAL EXTENSIONS (Only in force if shown on the **Schedule**).

Theft

This Section is extended to cover accidental loss or damage caused by theft except theft of **Your Stock** when **Your** business is open.

SECTION 5 – GLASS

WHAT IS COVERED

1. Fixed glass and fixed mirrors, glass table and desk tops, glass shelving, fixed wash basins, sinks and lavatory pans. They must form part of **Your Buildings, All Other Property** or premises for which **You** are legally responsible under the terms of a lease, that are at the **Location**.
They are covered against accidental breakage.
2. The cost of:
 - (a) Temporary shutters while waiting for the broken glass to be replaced;
 - (b) Replacing damaged signwriting, burglar alarm tapes, window insulation or reflective film;
 - (c) Repairing or replacing damaged window frames;
 - (d) Replacing **Your Stock** and **All Other Property** that is damaged;Up to \$5,000 in cumulative total if they are due to damage that **We** have agreed to pay under 1. Above.
3. Fixed glass or plastic signs that are at the **Location**. They are only covered against the accidental breakage of the glass or the plastic.

WHAT IS NOT COVERED

1. Loss or damage that is caused by latent, structural or inherent defect.
2. Loss or damage if the **Buildings** at the **Location** are unoccupied for more than 30 consecutive days unless **We** have agreed in writing to a longer period.
3. Loss of or damage to property that is caused by:
 - (a) Alteration.
 - (b) Cleaning.
 - (c) Repairing.
 - (d) Restoring.
 - (e) A process to which it has been subjected.
4. Chipping or scratching.
5. Damage that is caused during fixing or removal.
6. Glass in light fittings, television screens or visual display units.

HOW CLAIMS ARE SETTLED

We will at **Our** option either:

1. Replace the broken glass in compliance with the requirements of the Standards Association of Australia and any Statutory Authority.
2. Pay the cost of replacement of such glass.
3. Pay the cost of replacing **Your Stock** less due allowance for depreciation.
4. Repair or replace **All Other Property**.

SECTION 6 – MONEY

WHAT IS COVERED

Your Money. It is covered against accidental loss that takes place in Australia when it is in:

1. (a) Transit when **Your** business is open.
(b) Direct transit to **Your** Bank in the next two hours after **You** have closed and left **Your** business.
(c) The night safe at **Your** Bank.
2. A building at the **Location** during **Your** business hours.
3. A locked safe or strongroom that is at the **Location** when **Your** business is closed.
4. A building at the **Location** when **Your** business is closed.
 - (a) **Your** or an Employee's home.
 - (b) Direct transit between **Your** or an Employee's home and the **Location** or **Your** Bank.

WHAT IS NOT COVERED

1. A loss that is due to:
 - (a) Accounting or clerical error.
 - (b) Error in receiving or paying out **Money**.
 - (c) Fraud or embezzlement.
 - (d) Theft by an Employee.
2. A loss during transit if more than \$10,000 of cash is being carried unless someone that **You** have approved goes with the person who is carrying the cash.
3. A loss from:
 - (a) An unattended vehicle regardless how long the vehicle has been unattended
 - (b) A safe or strongroom when **Your** business is closed if they have been opened by a key or combination that has been left at the **Location**.
4. A loss while **Your Money** is with a professional or common carrier.
5. A loss that is not detected in the next three working days that follow the date of loss.

HOW CLAIMS ARE SETTLED

We will pay **You** the face value of the lost **Money**.

ADDITIONAL BENEFIT

Seasonal Increase

The **Sum Insured** under What Is Covered 1, 2 and 3 will be increased by 50% or up to \$30,000 whichever is the lesser during:

- (a) The 4 weeks before Christmas Day.
- (b) The 7 days before Good Friday, Mother's, Father's and St. Valentine's days.
- (c) Any long weekend proclaimed by the government.

These periods end at the closing time on the next day that **Your** Bank is open.

SECTION 7 –ENGINEERING

WHAT IS COVERED

Part A Machinery Breakdown

Your machinery that is listed in the **Schedule**. It is covered while it is at the **Location** against accidental breakdown.

Part B Boiler

Your boilers and pressure vessels that are listed in the **Schedule**. They are covered while they are at the **Location** against:

1. Explosion.
2. Sudden collapse.
3. Accidental breakdown.

Part C Refrigerated Stock

Your refrigerated **Stock** that is at the **Location**. It is covered against spoilage that is caused by:

1. The failure of the cooling system due to the accidental:
 - (a) Breakdown of the machinery.
 - (b) Escape of the refrigerant.
 - (c) Severance of the energy supply that takes place outside the **Location**.
2. Contamination by the refrigerant accidentally escaping into the refrigerated compartment.

WHAT IS NOT COVERED

Parts A, B and C

1. Alteration, addition, preventative maintenance or overhaul.
2. Cavitation or scratching of painted or polished surfaces.
3. Further damage to an item, for which **You** have made a claim, if it is used without being properly repaired
4. Loss or damage that can be covered by any other Section of this Policy.
5. Loss or damage that is caused by:
 - (a) **Flood**, land movement, smoke, soot, the sea, tidal wave or water.
 - (b) The unlawful or unsafe use of **Your** machinery, boiler or pressure vessel.
6. Replacement or repairs that are due to gradual deterioration.
7. The cost of repairing or replacing any:

(a) Belt, chain, rope or wire	(k) Fuse
(b) Ceramic, glass or porcelain component	(l) Heating element
(c) Cutting blade	(m) Jointing or packing
(d) Die	(n) Lubricant
(e) Electrical contact	(o) Refrigerant dryer
(f) Engraved cylinder	(p) Refractory
(g) Exchangeable tool	(q) Thermostat
(h) Fabric or felt	(r) Thermostatic expansion valve
(i) Filter or sieve	(s) Tyre
(j) Fuel	(t) Operating media.
8. The replacement of a worn part that is due to normal use.

HOW CLAIMS ARE SETTLED

Part A

We will at **Our** option either:

- (a) Repair or replace **Your** Machinery, or
- (b) Make a cash payment.

The method of deciding the value will be the cost of those essential repairs that are needed to restore a damaged item to the same condition that it was in immediately before the breakdown. For items more than 5 years old **We** will deduct from the repair cost 10% depreciation for each full year over 5 years of age to a maximum deduction of 70%.

Part B

We will at **Our** option either:

- (a) Repair or replace the damaged item, or
- (b) Make a cash payment.

The method of deciding the value will be the replacement cost without deduction for depreciation or wear.

Part C

We will at **Our** option either:

- (a) Replace Your Stock, or
- (b) Make a cash payment.

The method of deciding the value will be the replacement cost of **Your Stock**.

ADDITIONAL BENEFITS

1. Replacement Motor

We will pay for the hire of an electric motor while **Yours** is being repaired.

2. Replacement of Refrigerant

We will pay for the refrigerant lost as a result of a breakdown.

3. Removal of Debris

We will pay the cost of removing debris that results from a claim under this Section.

SECTION 8 – ELECTRONICS

WHAT IS COVERED

Your electronic equipment that is listed in the **Schedule**. It is covered while it is at the **Location** against accidental breakdown.

WHAT IS NOT COVERED

1. Alteration, addition, preventative maintenance or overhaul.
2. Further damage to an item, for which **You** have made a claim, if it is used without being properly repaired.
3. Loss or damage that can be covered by any other Section of this policy.
4. Loss or damage that is covered by a Maintenance Agreement.
5. Loss or damage that is caused by:
 - (a) Atmospheric moisture or temperature unless it results directly from damage to or malfunction of air conditioning equipment.
 - (b) Fault error or omission in design.
 - (c) Power surge if the electronic equipment is not protected by a surge protector.
 - (d) **Flood**, land movement, smoke, soot, the sea, tidal wave or water.
6. Replacement or repairs that are due to gradual deterioration.
7. The cost of repairing or replacing any:
 - (a) Battery.
 - (b) Belt or chain.
 - (c) Electrical contact.
 - (d) Filter.
 - (e) Fuse.
 - (f) Heating element.
 - (g) Ribbon or tape.
8. The replacement of a worn part that is due to normal use.

HOW CLAIMS ARE SETTLED

We will at **Our** option either:

- (a) Repair or replace *Your* electronic equipment, or
- (b) Make a cash payment.

The method of deciding the value will be the:

1. Replacement cost without deduction for depreciation or wear for items that are under 5 years old.
2. Replacement cost less due allowance for depreciation and wear for all other items.

ADDITIONAL BENEFIT

Removal of Debris

We will pay the cost of removing debris that results from a claim under this Section.

OPTIONAL EXTENSION (Only in force if shown on the **Schedule**)

Portable Equipment

This Section is extended to cover those items shown in the **Schedule** anywhere in Australia.

SECTION 9 – EMPLOYEE THEFT

WHAT IS COVERED

Money and property that **You** own or for which **You** are legally responsible. They are covered against theft by an Employee.

WHAT IS NOT COVERED

1. Any loss that is not discovered within twelve months of when the theft occurred.
2. Any theft by an Employee that takes place after **You** had found a previous theft committed by the same Employee.
3. Any loss that takes place outside Australia.

HOW CLAIMS ARE SETTLED

1. For **Money** **We** will pay the face value of the stolen **Money**.
2. For other property **We** will at **Our** option either:
 - (a) Repair or replace **Your** stolen property, or
 - (b) Make a cash payment.

The method of deciding the value will be the new replacement cost of the stolen property less due allowance for depreciation and wear.

3. The **Sum Insured** is the most **We** will pay for:
 - (a) One Employee, or
 - (b) A group of Employees acting together.

SECTION 10 – PORTABLE ITEMS

WHAT IS COVERED

Option 1

Your Stock and **All Other Property** that are listed in the **Schedule**. They are covered against accidental loss or damage that takes place in Australia and is caused by:

1. Fire, lightning, explosion, earthquake, or volcanic eruption.
2. Theft that is accompanied by violence to a person or following violent and forceful entry into or exit from a building or vehicle.
3. Accident to the conveying vehicle.
4. A malicious act.
5. Riot, civil commotion or a labour disturbance.
6. Water from an automatic fire sprinkler system.

Option 2

Your Stock and **All Other Property** that are listed in the **Schedule**. They are covered against accidental loss or damage that takes place in Australia.

WHAT IS NOT COVERED

Options 1 and 2

1. Loss or damage that is caused by:
 - (a) **Flood**, the sea or tidal wave.
 - (b) Land movement other than earthquake.
 - (c) Latent, structural or inherent defect.
 - (d) Mildew, rot, insects or vermin.
 - (e) Theft unless it is accompanied by violence to a person or following violent and forceful entry into or exit from a building or vehicle.
 - (f) Wear, action of light, gradual deterioration, pollution, mechanical or electrical breakdown, fault error or omission in design.
2. Loss of or damage to property that is caused by:
 - (a) Alteration.
 - (b) Cleaning.
 - (c) Repairing.
 - (d) Restoring.
 - (e) A process to which it has been subjected.
 - (f) Its own use.
3. Loss that is unexplained or only discovered when an inventory is taken.
4. Scratching or bruising.

HOW CLAIMS ARE SETTLED

We will at Our Option either:

1. Repair or replace **Your Stock** or **All Other Property**, or
2. Make a cash payment.

The method of deciding the value will be for:

1. **Stock**

The cost of:

- (a) Replacing **Your Stock** less due allowance for depreciation.
- (b) Removing debris that is incurred in replacing **Your Stock**.

2. **All Other Property**

The cost of:

- (a) Repairing or replacing **All Other Property** without deduction for depreciation or wear:
- (b) Removing debris that is incurred in replacing or repairing **All Other Property**.

OPTIONAL EXTENSIONS (Only in force if shown on the **Schedule**)

1. Theft
This Section is extended to cover loss or damage caused by theft.
2. World Wide Cover
This Section is extended to cover **You** anywhere in the World.

SECTION 11 – TRANSIT

WHAT IS COVERED

Option 1

Your goods that are listed in the **Schedule**. They are covered during transit in Australia and when they are being loaded or unloaded. They are covered against accidental loss or damage that is caused by fire, lightning, explosion, earthquake, volcanic eruption or accident to the conveyance.

Option 2

Your goods that are listed in the **Schedule**. They are covered during transit in Australia and when they are being loaded or unloaded. They are covered against accidental loss or damage.

WHAT IS NOT COVERED

Options 1 and 2

Loss or damage that is caused or contributed to by:

1. Delay
2. Inherent vice or the nature of the insured property.
3. Ordinary leakage, loss in weight or loss of volume.
4. Wear and tear.

HOW CLAIMS ARE SETTLED

We will at **Our** option either:

1. Repair or replace the lost or damaged goods, or
2. Make a cash payment.

The method of deciding the value will be either:

1. The sale price of the goods, or
2. The purchase price of the goods plus freight, charges; as stated in the **Schedule**.

ADDITIONAL BENEFITS

1. Additional Expenditure

When **Your** goods do not reach their original destination due to loss or damage that is covered by this Section **We** will pay for those reasonable extra costs that **You** incur from unloading storing and sending **Your** goods to that destination.

2. General Average

We will pay the amount that **You** have to pay as a result of General Average being declared. The whole transit, carrying **Your** goods, must be within Australia. General Average can be declared on a marine transit to protect all property on that transit.

We do risk where
others don't



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